

Homeopathy Center of Houston
Disclosure and Agreement Addendum
For International (Non-USA) Clients

Homeopathy Center of Houston is in the business of health education. We are not international exporters. Because the program we have developed requires use of many homeopathic remedies and some supplements, we provide these to allow our clients the ability to conveniently benefit from our experience and guidance. If our clients are unable to obtain all of our remedies in a timely manner their healing experience will be compromised. Unfortunately, in recent years restrictions on international shipping by customs agencies, currency exchange fees, importation laws and Codex Alimentarius laws have made it difficult, time-consuming, expensive and sometimes impossible for international shipment of these items. We must make the following disclosures, and our international clients must be fully aware of the costs and risks inherent with international shipping from our office. We are not and do not employ lawyers nor do we have an international shipping specialist in our office, as it would be cost prohibitive to all of our clients.

However, we do provide basic required documentation for customs agents. To cover our costs for this additional office processing we charge our international clients a separate handling fee detailed in the attached agreement. This fee helps us recoup our costs for the extra requirements necessitated by international shipping. There may also be other handling fees as well as duty and/or customs fees assessed by your country when the shipment arrives. You are responsible for payment of these.

In order to help reduce your shipping costs we recommend that you set up your own Federal Express account. We can then bill the shipping charges directly to your account number.

\$1000 Money Order Deposit

Because the healing process has a natural momentum and timing, we try to keep our clients on approximately a monthly schedule for each set of their clearing packets. We require full payment for all goods and services prior to shipping any international package. To facilitate this we request a deposit of \$1000 prior to the scheduling of the initial consultation. This deposit can be sent to us in the form of a check drawn on a US bank or an international money order payable in US funds. We will apply these funds to the first shipment which will include a paid invoice that will indicate any remaining credit balance.

After the initial consultation we offer two methods of payment for international clients. You can continue to use this deposit method for the ensuing shipments generated by the follow up consultations. Prior to the next appointment you would send us another check or money order payable in US funds to replenish your deposit back to the \$1000 amount. Upon completion of the program, we would deduct the cost of the final shipment and refund any remaining deposit at that time.

The other payment option for regular shipments of remedies is to provide us with a credit card issued by a US bank. We do not accept international credit cards. We can however charge the US issued credit card for the invoice amount prior to shipment of remedies. Either of these methods assures the regular shipping of each month's remedies which is essential to support the overall healing process.

Homeopathy Center of Houston
International Client Disclosure and Agreement

Please sign below to signify that you have read and agree to these terms. If client is a child, both parents or legal guardians must initial and sign this agreement. Please return the original document and retain a copy for your records/reference.

I/we have researched all laws of our nation and determined that possession and importation of homeopathic remedies and nutritional supplements is legal in my country.

I/we understand that once a consultation is completed and remedies are shipped, there are no refunds for any reason, including non-receipt, return, damage, or destruction of shipments or any part of its contents. Proof of shipment shall be provided by HCH in the form of a tracking number from the shipping company or postal agency and a full invoice/list of contents as proof of contents.

I/we understand we are responsible for:

- 1) Cost of consultation fees and all goods shipped to me by HCH, payable in US funds.
- 2) \$25 HCH handling fee for all international shipments.
- 3) \$50 HCH resolution fee for each incident requiring additional documentation or discussion in order to attempt release of packages held by customs – to be charged whether or not my package is ultimately delivered in whole or part to me.
- 4) Full cost reimbursement of any shipping or delivery fees, agent's fees, customs, duty, or any other fees levied on such package if billed to Homeopathy Center of Houston's shipping account.

We have read and accept all of the above terms and conditions, and agree to pay all fees outlined above as they are incurred in the course of our relationship with HCH.

_____ Date: _____
Signature

_____ Date: _____
(Signature of both parents required for child)

Methods of Payment

\$1000 deposit: I/We have enclosed an international Money Order, payable for \$1000 US.

Ongoing Payment: I/We agree to one of the following options for ongoing payment:

1. I/we will send full payment of each invoice after each consultation to maintain this \$1000 US deposit, until the end of our work with Homeopathy Center and understand that HCH will deduct the costs of the final consultation and refund any remaining funds at that time, or
2. I/we will provide HCH with the number of a credit card issued by a US bank. This credit card can be used for payment of each invoice prior to shipment of remedies.

_____ Date: _____
Signature

_____ Date: _____
(Signature of both parents required for child)